



Albertus Johannes Jacobs



Specialist: Charging Systems/Service Delivery

Contact



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Soft Skills

Communication, Presenting



Leadership, Teamwork



Adaptability, Problem Solving



Documentation, Reporting, Training



Innovative, Creative



Social, Emotional Intelligence



Technical Skills

Cloud Computing/Virtualisation



Infrastructure, Engineering Design



Business Analysis



Design Thinking



Software development



Language Skills

Afrikaans



English



Professional Profile

My passion is technology that changes lives! Successful Planner, Engineer, Architect and Developer with 6 years experience in a large company. Experienced to design, plan, implement and test solutions across platforms to solve customer requirements. Taking ownership of the solution to provide future consultation and roadmaps. Maintain relationships, manage budgets and ensure system integrity via capacity planning.

Experience

January, 2017 to Current **MTN South Africa**
Specialist: Charging Systems / Service Delivery

- Manage resource's skills, time allocation and project assignments
- Presenting technical advancements and capabilities of systems
- Customer requirements analysis and consulting
- Define, manage, design, implement and test functional requirements
- Define future technical roadmaps for multiple systems
- Virtualisation of existing environments
- System documentation and training
- Vendor management and relationship
- Incident, Event and Change Management

Accomplishments

- Virtualisation of Token based billing to reduce infrastructure cost.
- Reduced fraud on a billing system by 18%
- Define and implemented the mobile money solution for recharges
- Revived an existing system by presenting use-cases to the business
- Drove business decisions on a new cloud solution across MTN Group

July, 2013 to December, 2016 **MTN South Africa**
Engineer: Systems

- Presenting technical advancements and capabilities of systems
- Business requirements analysis and consulting
- Define, manage, design, implement and test functional requirements
- Product/System Ownership
- Align environments with company strategies and best practices
- Capacity and budget planning
- System documentation and training

Accomplishments

- Re-designed USSD application based on customer experience analysis
- Created new acceptance testing procedures

March, 2012 to January, 2013 **University of Pretoria - Genetics Lab/Equine Research Centre**
Junior Database Manager and Software Developer (IT)

- Software development and application
- Server and user access management
- Software and network support
- System design and integration

Accomplishments

- Developed an application called Rhodis, used against rhino poaching

Education

Tertiary Qualification **University of Pretoria**
BEng Electronic (Completed in 2011)

Secondary Qualification **Wolmaransstad High School**
(Matriculated in 2003 with a average of 73%)

Awards

- TADHack Winner 2016 (Design Thinking)
- Nominee at MTN 2016 Kick-off event

Certifications

ITL Foundation

Amazon Web Services:
Essentials

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